

Business Analyst / Engagement Manager



Position Status: [Full Time](#)

Position Location: [Davidson, NC](#)

ABOUT IMPACT FINANCIAL SYSTEMS

IFS delivers high-performance business process automation solutions that meet our clients' unique needs through a combination of our best-in-class solutions, technology and services. As a growing software company, IFS offers a fast-paced work environment and expanding career opportunities, along with a casual work environment. IFS has been recognized by the Charlotte Business Journal and the Great Places to Work Institute as an employer with exceptional benefits and workplace culture.



POSITION DESCRIPTION

IFS has an immediate need for an experienced Business Analyst/Engagement Manager with exceptional process design and communication skills and the desire to help customers improve their business processes. This role is responsible for leading in the design and delivery of business process solutions in client consulting engagements through direct communications with clients, analysts, and developers, and basic project management. Typical tasks include facilitating JAD sessions, developing prototypes using our unique software tool, designing solutions and workflows, and documenting business processes.

MINIMUM QUALIFICATIONS

- Outstanding analytical, interpersonal and communication skills.
- Bachelor's or Master's Degree in Business, Finance, Insurance, Accounting, Management Information Systems, Computer Science or Mathematics
- 2+ years of experience in hands-on BPM analysis, process and requirements definition and mapping, analysis, design and implementation
- 2+ years of experience in project planning and working with clients
- Relevant financial services and/or insurance industry background preferred
- Willingness to work independently and learn new technologies
- Candidates must be permanently authorized to work in the US

AUTOMATION

IMPACT FINANCIAL SYSTEMS, INC.
721 JETTON STREET, SUITE 300
DAVIDSON, NC 28036
IFSautomation.com



HOW TO APPLY

To apply, send your resume and cover letter to careers@ifsautomation.com.

AN EMPLOYEE FOCUSED WORKPLACE

The IFS business model leverages a great tool in the hands of great people, including:

- Talented software developers who build the IFS Platform's capabilities
- Strong delivery managers with experience delivering projects to clients
- Capable solution analysts with excellent critical thinking and problem-solving skills

Our success and ability to grow is directly linked to our ability to attract and retain great people. Therefore, we have worked to create a culture and workplace environment that employees enjoy being a part of, earning us recognition as a "Best Places to Work" company by the Charlotte Business Journal for multiple years.

IFS takes pride in offering:

- A strong pay scale with unlimited opportunity for growth and advancement
- Fully paid health, dental, disability and life insurance for all full-time employees
- Participation in the company 401(k) plan with an automatic 3% company contribution
- New facilities and technology tools that encourage collaboration, innovation, and creativity among employees
- A modern and open work environment designed for a wide range of personnel including executive, technology, professional services and support staff
- Employee focused benefits such as Monday morning breakfasts, weekly catered lunches, and a complimentary beverage and snack center, all designed to promote an environment of employee appreciation

[Learn more about our Employee-Focused Workplace at IFSAutomation.com/Careers](https://www.ifsautomation.com/careers)

AUTOMATION

IMPACT FINANCIAL SYSTEMS, INC.
721 JETTON STREET, SUITE 300
DAVIDSON, NC 28036
[IFSautomation.com](https://www.ifsautomation.com)